

Happy New Year!

January 2013

Quest News

Quest Support Services would like to welcome you to 2013! 2012 was a wonderful year for us as an agency and we would like to thank each member of our team for their many contributions. Last year we were greeted with many faces of change which have shaped our services today. We said goodbye to some long-term friends who received supports at Quest for many years, and welcomed more than 10 new people into our program.

Our 2012-2013 Agency Goal is to: *increase the number of people who access public transportation*. We have made some great leaps towards achieving this goal & want to remind everyone that we this will remain our key focus until March. Please continue working with your teams to identify opportunities to utilize the city transit, Access-A-Ride, or good old feet!

In 2013, Quest's new Agency goal will include a focus on **Safe Workplaces**. We'll be sharing more about this goal in April and welcome your input.

A huge **Thank You!** to all staff who worked over the Christmas holidays. Congratulations to the winners of this season's draws!

Tassimo Coffee Unit: Russ Kultgen

2 tickets to Rihanna \$50 gas & \$50 dinner: Christina McKenzie

\$150 Visa Gift Card: Tom Lanier

Upcoming Training

Abuse Protocol	January 10 5:30PM-8:30PM February 7 1:00PM-4:00PM
CPI	Refresh: Jan 24 5:00PM-9:00PM Full: Jan 26 9:00AM-4:00PM
Lift & Transfer	January 15 1:00PM-4:00PM January 29 6:00PM-9:00PM
Med Admin	Next class this Spring! Please check with Steph for dates.

Attention Students:

Please contact the Employee Resource Team regarding changes to your school schedules. The more notice we have the more likely we will be able to find you suitable positions.

Our Mission

To enable individuals with disabilities to participate fully in society by providing the environment, training, and maximum opportunities for individuals to work and live towards personal goals, community integration, social acceptance and the maintaining and acquiring of skills and abilities that contribute to community life.

Something to reflect on: are you working towards our mission throughout your employment?

Anniversaries

The following staff will celebrate anniversaries between January & March.

Mandhoj Tamang – 12 yrs	David Baldwin – 6 yrs	Ashley Bartz – 2 yrs	Krystal Peters – 1 yr
T.R. Oler – 12 yrs	Alisha Van Den Biggelaar – 6 yrs	Brody Gordon – 2 yrs	Robyn deGroot – 1 yr
Susan Brenner – 12 yrs	Shelby Collier – 5 yrs	Brady Reid – 2 yrs	Corey Tran – 1 yr
Jared Hague – 11 yrs	Jen Van Dellen – 5 yrs	Kenzie Smith – 2 yrs	Nelda Delaney – 1 yr
Teresa Elliott-Doersam - 11 yrs	Colin Towells – 5 yrs	Stephen DeBoer – 2 yrs	Jeff Webber 1 yr
Sherri Caldicott 10 yrs	Verna Masuda – 5 yrs	Heather Johnston – 2 yrs	Nigel Vandewal – 1 yr
Tina Wagner – 10 yrs	Justin Gross – 4 yrs	Wanda Atkinson – 1 yr	Leah Prawdzik – 1 yr
Liz Green – 9 yrs	Genny Bogaert – 4 yrs	Heather Epp 1 yr	Tanner Stone – 1 yr
Derek Melting Tallow – 9 yrs	Shirley Badura – 4 yrs	Bri Enns – 1 yr	Chris Campbell – 1 yr
Debbie Abbott – 7 yrs	Christein Wong – 4 yrs	Amanda Holman – 1 yr	Lana Hugli – 1 yr
Brian Litwin – 7 yrs	Allen Rankin – 3 yrs	Cynthia Allum – 1 yr	Vic Akpaloo – 1 yr
Irm Kuhn – 7 yrs	Tom Alston – 3 yrs	Ken Shields – 1 yr	Geoff Rhodenzieer – 1 yr
Mike Ostrom – 6 yrs	Lennox Reis – 3 yrs	Mecole Maddeaux – 1 yr	Jill Boyson – 1 yr
Carolyn Geddert – 6 yrs	Duncan Chibanda – 2 yrs	Becca Walker – 1 yr	Alem Mersha – 1 yr

Congratulations! And thank you for all you do for Quest and the Individuals we support!

Available Shifts

Female Staff

H03 E/O Sa & Su 9:00-21:00
H05 M-F 16:00-23:00
H18 E/O Wknd ½ Live In F 20:45-Sa 21:00
H25 E/O Wknd Live In F 22:00-Su 22:00
H25 TL Position Mon-Fri 15:00-23:00
CS26 M/W or 2 x per week 17:00-20:00
CS25 M-Th 14:00-17:15 & F 12:00-17:30

Female or Male Staff

H02 M-F 7:00-15:00
H13 E/O Wknd Live In F 23:00-Su 23:00
H19 E/O Sa & Su 16:00-21:00
H19 Awake ONs Su-Th 22:00-8:00
H19 M-F 16:00-22:00
H19 Mon-Fri 16:00-23:00
H19 E/O Sa & Su 7:00-15:00
H19 E/O Sa & Su 8:00-16:00
H19 E/O Sa & Su 15:00-22:00
H24 M-F 15:00-22:00
H25 E/O Sa & Su 15:00-22:00
H25 E/O Sa & Su 7:00-15:00
H25 E/O Wknd Lin In F 22:00-Su 22:00
H28 M-F 8:00-16:00

H28 TL Position M-F 8:00-16:00

CAP Relief Mon-Fri 9:00-16:00
OR Relief M/Tu/W/Th/F/Sa/Su 9:00-21:00
OR Part-Time Flexible M-F contact for hours
CS27 M/W/F or 3 x per week 17:00-20:00

Male Staff

H01 Mon-Fri 7:00-15:00
H01 E/O Sa & Su 11:00-20:00
H04 Mon-Fri 16:00-23:00
H06 Mon-Fri 15:00-22:00
H08 Th 16:00-22:00
H08 TL Position M-F 16:00-22:00
H17 TL Position M-F 15:30-23:00
H17 E/O Wknd Live In F 22:00-Su 22:00
H17 ONs Su-Th 22:00-8:30
H23 M-F 17:00-23:00
H29 E/O Wknd Live In F 23:00-Su 23:00
H37 E/O Sa & Su 12:00-16:00
H37 ONs Su-Th 22:30-7:30
CAP Mon-Fri days contact for hours
OR22 – E/O Su 13:00-19:00
CS16 – M/Tu 17:30-20:30, F 14:00-18:00

CAP Shout Outs

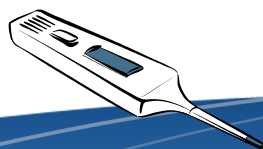
The Community Access Program would like to thank Rene Jacob for all his help over the month of December. Rene treats each and every individual with the respect they deserve and provides great mentorship and guidance to many of the CAP staff. Thank you Rene!

CAP Christmas Party

CAP held its annual Christmas Party on December 19. Thank to everyone who helped out, cooked those marvelous turkeys and who came out to enjoy the festivities. The program was filled with great talent and fabulous singing voices!

Children's Services Respite

Right now, we have several respite openings in Children's Services. This is an opportunity for either a couple or a family with young children to make some extra money. In order to qualify for this, you would need an extra bedroom with a legal size window and you would need to be able to provide quality 48 hour care (Friday afternoon to Sunday afternoon) to a young child with disabilities. Contact Michele for more information.



Bath Protocols

Please always keep bath protocols in mind when caring for the individuals you support. **ALWAYS test the water with your hand** before an individual is placed in a bathtub or shower. Swirl your hand around to ensure that the water is a safe temperature. Keep an eye on water tank temperatures, and complete tracking documentation! Thank you for your continuing efforts to ensure the safety of the individuals we support!