

Happy New Year!

January 2013

Quest News

Quest Support Services would like to welcome you to 2013! 2012 was a wonderful year for us as an agency and we would like to thank each member of our team for their many contributions. Last year we were greeted with many faces of change which have shaped our services today. We said goodbye to some long-term friends who received supports at Quest for many years, and welcomed more than 10 new people into our program.

Our 2012-2013 Agency Goal is to: *increase the number of people who access public transportation.* We have made some great leaps towards achieving this goal & want to remind everyone that we this will remain our key focus until March. Please continue working with your teams to identify opportunities to utilize the city transit, Access-A-Ride, or good old feet!

In 2013, Quest's new Agency goal will include a focus on **Safe Workplaces**. We'll be sharing more about this goal in April and welcome your input.

A huge **Thank You!** to all staff who worked over the Christmas holidays. Congratulations to the winners of this season's draws!

Tassimo Coffee Unit: Russ Kultgen

2 tickets to Rihanna \$50 gas & \$50 dinner: Christina McKenzie

\$150 Visa Gift Card: Tom Lanier

Upcoming Training

Abuse Protocol	January 10 5:30PM-8:30PM
CPI	Refresh: Jan 24 5:00PM-9:00PM
	Full: Jan 26 9:00AM-4:00PM
Lift & Transfer	January 15 1:00PM-4:00PM
	January 29 6:00PM-9:00PM
Med Admin	Next class this Spring! Please check with Steph for dates.

Attention Students:

Please contact the Employee Resource Team regarding changes to your school schedules. The more notice we have the more likely we will be able to find you suitable positions.

Our Mission

To enable individuals with disabilities to participate fully in society by providing the environment, training, and maximum opportunities for individuals to work and live towards personal goals, community integration, social acceptance and the maintaining and acquiring of skills and abilities that contribute to community life.

Something to reflect on: are you working towards our mission throughout your employment?

Anniversaries

The following staff will celebrate anniversaries between January & March.

Mandhoj Tamang – 12 yrs
 T.R. Oler – 12 yrs
 Susan Brenner – 12 yrs
 Jared Hague – 11 yrs
 Teresa Elliott-Doersam - 11 yrs
 Sherri Caldicott 10 yrs
 Tina Wagner – 10 yrs
 Liz Green – 9 yrs
 Derek Melting Tallow – 9 yrs
 Debbie Abbott – 7 yrs
 Brian Litwin – 7 yrs
 Irm Kuhn – 7 yrs
 Mike Ostrom – 6 yrs
 Carolyn Geddert – 6 yrs

David Baldwin – 6 yrs
 Alisha Van Den Biggelaar – 6 yrs
 Shelby Collier – 5 yrs
 Jen Van Dellen – 5 yrs
 Colin Towells – 5 yrs
 Verna Masuda – 5 yrs
 Justin Gross – 4 yrs
 Genny Bogaert – 4 yrs
 Shirley Badura – 4 yrs
 Christein Wong – 4 yrs
 Allen Rankin – 3 yrs
 Tom Alston – 3 yrs
 Lennox Reis – 3 yrs
 Duncan Chibanda – 2 yrs

Ashley Bartz – 2 yrs
 Brody Gordon – 2 yrs
 Brady Reid – 2 yrs
 Kenzie Smith – 2 yrs
 Stephen DeBoer – 2 yrs
 Heather Johnston – 2 yrs
 Wanda Atkinson – 1 yr
 Heather Epp 1 yr
 Bri Enns – 1 yr
 Amanda Holman – 1 yr
 Cynthia Allum – 1 yr
 Ken Shields – 1 yr
 Mecole Maddeaux – 1 yr
 Becca Walker – 1 yr

Krystal Peters – 1 yr
 Robyn deGroot – 1 yr
 Corey Tran – 1 yr
 Nelda Delaney – 1 yr
 Jeff Webber 1 yr
 Nigel Vandewal – 1 yr
 Leah Prawdzik – 1 yr
 Tanner Stone – 1 yr
 Chris Campbell – 1 yr
 Lana Hugli – 1 yr
 Vic Akpaloo – 1 yr
 Geoff Rhodenzier – 1 yr
 Jill Boyson – 1 yr
 Alem Mersha – 1 yr

Congratulations! And thank you for all you do for Quest and the Individuals we support!

Available Shifts

Female Staff

H03 E/O Sa & Su 9:00-21:00
 H05 M-F 16:00-23:00
 H18 E/O Wknd ½ Live In F 20:45-Sa 21:00
 H25 E/O Wknd Live In F 22:00-Su 22:00
H25 TL Position Mon-Fri 15:00-23:00
 CS26 M/W or 2 x per week 17:00-20:00
 CS25 M-Th 14:00-17:15 & F 12:00-17:30

Female or Male Staff

H02 M-F 7:00-15:00
 H13 E/O Wknd Live In F 23:00-Su 23:00
 H19 E/O Sa & Su 16:00-21:00
 H19 Awake ONs Su-Th 22:00-8:00
 H19 M-F 16:00-22:00
 H19 Mon-Fri 16:00-23:00
 H19 E/O Sa & Su 7:00-15:00
 H19 E/O Sa & Su 8:00-16:00
 H19 E/O Sa & Su 15:00-22:00
 H24 M-F 15:00-22:00
 H25 E/O Sa & Su 15:00-22:00
 H25 E/O Sa & Su 7:00-15:00
 H25 E/O Wknd Lin In F 22:00-Su 22:00
 H28 M-F 8:00-16:00

H28 TL Position M-F 8:00-16:00

CAP Relief Mon-Fri 9:00-16:00
 OR Relief M/Tu/W/Th/F/Sa/Su 9:00-21:00
 OR Part-Time Flexible M-F contact for hours
 CS27 M/W/F or 3 x per week 17:00-20:00

Male Staff

H01 Mon-Fri 7:00-15:00
 H01 E/O Sa & Su 11:00-20:00
 H04 Mon-Fri 16:00-23:00
 H06 Mon-Fri 15:00-22:00
 H08 Th 16:00-22:00
H08 TL Position M-F 16:00-22:00
H17 TL Position M-F 15:30-23:00
 H17 E/O Wknd Live In F 22:00-Su 22:00
 H17 ONs Su-Th 22:00-8:30
 H23 M-F 17:00-23:00
 H29 E/O Wknd Live In F 23:00-Su 23:00
 H37 E/O Sa & Su 12:00-16:00
 H37 ONs Su-Th 22:30-7:30
 CAP Mon-Fri days contact for hours
 OR22 – E/O Su 13:00-19:00
 CS16 – M/Tu 17:30-20:30, F 14:00-18:00

CAP Shout Outs

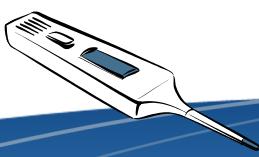
The Community Access Program would like to thank Rene Jacob for all his help over the month of December. Rene treats each and every individual with the respect they deserve and provides great mentorship and guidance to many of the CAP staff. Thank you Rene!

CAP Christmas Party

CAP held its annual Christmas Party on December 19. Thank to everyone who helped out, cooked those marvelous turkeys and who came out to enjoy the festivities. The program was filled with great talent and fabulous singing voices!

Children's Services Respite

Right now, we have several respite openings in Children's Services. This is an opportunity for either a couple or a family with young children to make some extra money. In order to qualify for this, you would need an extra bedroom with a legal size window and you would need to be able to provide quality 48 hour care (Friday afternoon to Sunday afternoon) to a young child with disabilities. Contact Michele for more information.



Bath Protocols

Please always keep bath protocols in mind when caring for the individuals you support. **ALWAYS test the water with your hand** before an individual is placed in a bathtub or shower. Swirl your hand around to ensure that the water is a safe temperature. Keep an eye on water tank temperatures, and complete tracking documentation! Thank you for your continuing efforts to ensure the safety of the individuals we support!