

Quest News

September 2012

Shout Out!

Derek Melting Tallow

Thank you for coming in on your days off to ensure that Quest Whoop Up Days Float was completed on time and looking great!



What a busy month August was for everyone at Quest! A huge **thank you** to everyone who participated in both the Quest Float building and riding, and the Annual Quest BBQ! Every person that attends these events contributes to their success.

With the spirit of recognition in mind, we are holding a contest this month. Every staff who submits a **positive** contact note about another Quest staff will be entered in a draw for a \$25 gift card to a mystery location. The person who writes the contact note will be entered into the draw, not the person they are writing about. Please submit all contact notes to Stephanie before the end of September! And good luck to everyone who enters.

Shout Out!

H07 & H21 Staff

Thank you for your dedication and perseverance during these difficult times. These individuals will never forget you!

A Note on Confidentiality

Please remember that information regarding individuals is NOT to be shared with friends and family.

Individual confidentiality and privacy is of critical importance. This includes photographs taken on personal cameras or phones. These photos are strictly for client use, and should be deleted once clients have used them.

Upcoming In-House Training. All courses take place at the Community Access Program

CPI Full September 22 nd 9:00AM-4:00PM	CPI Refresher September 20 th 5:00PM-9:00PM	Lift & Transfer & Wheelchair Safety September 15 th 9:00AM-12:00PM 1:00PM-4:00PM	Abuse Protocol September 19 th 8:30AM-11:30AM	Med Admin September 11 th 4:30PM-8:00PM
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News from the ERC

Employee File Statistics

Thank you to all staff that have made the effort to get their file requirements up to date! Here are the improvements that our agency has made since April 2012. Keep up the good work!

File Requirements	April 2012	August 2012
Complete Files	22%	39%
Medication Administration	65%	78%
Abuse Protocol	60%	73%
CPI	70%	82%
First Aid	62%	75%
Criminal Record Check	80%	84%
IRC	62%	87%

Shout Out! Spencer Dardon

The ERC would like to recognize Spencer Dardon for his incredible work ethic! Spencer has been employed at Quest for 3 years, and in that time has been placed into various shifts, and excels at each location he works at. Thank you so much for all of your hard work Spencer!

Shout Out! Krisztina Novak

Krisztina has been employed with Quest for almost a year, and in that time she has become one of the ERC's "go-to" staff. She is willing to work at various locations, and will pick up shifts on short notice to assist in any way she can. We are lucky to have you Krisztina!

Lift and Transfer

Lift and Transfer is now a mandatory file requirement for all staff. The ERC is asking that all staff participate in the Lift and Transfer training by **January 1, 2013**. An extension has been made to this file requirement to ensure that all staff have adequate time to complete the course. Please check with Stephanie to sign up for upcoming courses, and contact Kendal if you have any questions or concerns.

Please note: Currently there is not an expiry date for our Lift and Transfer course, but there may be a refresher course offered in the future. Please continue to read the newsletter for updates.

Open Positions

Day Program

Male Staff

Mon-Fri 9:00-16:00

Mon-Fri 7:00-15:00

Tues-Thurs 9:00-16:00

Outreach

Female Staff

Tues & Thurs 12:00-16:00

or 13:00-17:00

Adult Respite

2 weekends per month

Children's Respite

Care for a child with disabilities in your home

48 hour weekend respite: higher needs. 2 weekends per month. Payout \$250 per weekend.

48 hour weekend respite: 1 weekend per month. Payout \$200 per weekend.

48 hour weekend respite in Picture Butte or surrounding area. 1 weekend per month. Payout \$200 per weekend.

Residential

Full-Time Female Staff

H03 – Mon-Fri 16:00-22:00

H05 – Mon-Fri 16:00-23:00

H15 – Mon-Fri 16:00-23:00

H18 – Mon-Fri 16:45-21:00

Full-Time Male Staff

H04 Mon-Fri 8:00-16:00

H04 Mon-Fri 12:00-16:00

H04 Mon-Fri 16:00-23:00

H06 Mon-Fri 15:00-22:00

H20 Mon-Fri 9:00-16:00

H23 Mon-Fri 9:00-17:00

Full-Time Female or Male

H14 Mon-Fri 15:30-22:00

Weekend Female Staff

H03 E/O Sat & Sun 9:00-21:00

H07 E/O Sat & Sun 7:00-15:00

H07 E/O Sat & Sun 15:00-23:00

H07 E/O Weekend Live In 23:00Fri-23:00Sun

H15 One Live In Per Month 23:00Fri-17:00Sun

H18 E/O Weekend 1/2 Live In 20:45Sat-21:00Sun

H26 E/O Sat & Sun 10:00-21:30

H26 E/O Weekend Live In 23:00Fri-15:00Sun

H26 Every Sunday 15:00-23:00

Weekend Male Staff

H01 E/O Sat & Sun 11:00-20:00

H04 E/O Sat & Sun 13:00-22:00

H12 E/O Sat & Sun 13:00-21:00

H23 E/O Sat & Sun 9:00-21:00

Weekend Female or Male Staff

H14 E/O Sat & Sun 8:00-20:00

H19 E/O Sat & Sun 17:00-21:00

H19 E/O Sat & Sun 9:00-17:00

H21 E/O Sat & Sun 7:00-15:00

H21 E/O Sat & Sun 15:00-22:00

H24 E/O Sat & Sun 15:00-21:00

H24 E/O Sat & Sun 9:00-15:00

H24 E/O Sat & Sun 11:00-23:00

Residential Team Leader Positions

H03 Female Staff Mon-Fri 8:00-16:00

H04 Male Staff Mon-Fri 8:00-16:00

H06 Male Staff Mon-Fri 7:00-15:00

H26 Female Staff Sun-Thurs 15:00-23:00

H37 Male Staff Mon-Fri 8:00-16:00

Upcoming Events

On **September 9**, the **South Alberta FASD Service Network** will host **International Fetal Alcohol Spectrum Disorder (FASD) Awareness Day**.

Speakers, local entertainers, and information tables will be bringing forth the reality of FASD while treats and games for the kids will make the event family friendly. Running from **1:00PM–3:00PM at the Galt Gardens**, it will be open to everyone and free of charge.

“The effects of Fetal Alcohol Spectrum Disorder (FASD) last a lifetime. Don’t drink if you’re pregnant or considering it.”

Electronic Agency Training

Quest is going electronic! In the upcoming months we will be transitioning some training resources to electronic format including: Agency Orientation, Food Safe Handling, First Nations & Inuit cultural training & FASD Training.

Shout Out! Bri Enns

Thank you to Bri for being such a great worker! Your dedication to the individuals you support is very much appreciated!

Summer Highlight

This summer Mr. **Allan Jarvis** had the pleasure of taking a trip around Alberta with **Stuart Mueller**. Here is a photograph from their trip! It looks like you had a great time Allan!

Another summer highlight has been Allan’s return to the Community Access Program! We missed you, welcome back!



Kevin’s Corner

When the name Bamboo Guppies is mentioned around the Quest Community there are very few people that don’t know who they are. The Classic Rock Inspired Band has been entertaining individuals and staff at the Quest Community Access Program for over a decade.

The band Bamboo Guppies was initially a duo with Rick Derricot on keyboard and Jason Eveleigh on lead guitar and vocals. Thirteen years ago through a mutual drummer friend they were introduced to bass player Jim Lacey and began jamming together. Jim actually worked for Quest back in the day and became endearingly known around these parts as “Happy Jim.” Jim had met a drummer named Rick Kava through the former South Care agency. He held onto his phone number for about 4 years before calling him up one day because the band needed a drummer. These four have been playing together ever since.

Happy Jim stated that the band has been heavily influenced by Classic Rock, folk music, and specifically the legendary band “The Beatles.” The band plays at Quest usually a couple of times a year but also entertains other agencies such as the Ability Resource Centre. Happy Jim wants everyone to know that he and his band mates have really enjoyed playing for us over the years and they look forward to coming back in the future.

As a major highlight on everybody’s calendar, Happy Jim brings smiles to peoples’ faces with an obvious love for what he does. On behalf of Quest Support Services I would like to express a heartfelt thanks to Happy Jim and the Bamboo Guppies for the hundreds of hours of priceless entertainment they have provided for everyone at Quest over the past decade.



Positive Approaches with Matt

Behaviors can be anticipated or unanticipated. While unanticipated behaviors are responded to using a general approach, responses to anticipated behaviors can be planned. Planned responses allow us to develop programs to effectively manage behaviors, and in some cases prevent behaviors from occurring.

Planned responses can be in the form of Planned Positive Procedures that contain specific steps designed to encourage the person you're supporting to make a good decision on their own. When Planned Positive Procedures have been determined to be ineffective, Planned Restrictive Procedures are sometimes used.

A Planned Restrictive Procedure is similar to a Planned Positive Procedure in that they both provide staff with steps to follow when a problematic behavior occurs. Where a Planned Positive Procedure encourages the people we support to make a good decision on their own, a Planned Restrictive Procedure goes a step further and authorizes staff to make a decision for the individual, regardless of the choice they've made. Restrictive Procedures must contain elements that are positive and encourage the individual's good decision making before the restriction can be implemented.

OR Calendar – Call OR with any questions 403.331.0159 or 403.308.3952

September 5th – Please meet us at Nicholas Sheran pool at 6:30 for a night full of swimming. We will have passes for all!

September 12th – Come on out to Henderson Lake for a walk! We will meet at the Henderson pool parking lot at 6:30 and begin the walk at 6:45.

September 19th – Head on over to the Day Program for a night of board game fun! Feel free to bring your favourites, and we will bring some of ours as well. We will meet you there at 7pm.

September 26th – Meet us at Nicolas Sheran to play some park Games. We will be bringing a Frisbee and soccer ball. Feel free to bring your own favourite outdoor equipment. We'll be meeting at 6:30 at Nicolas Sheran school parking lot.

CAP Calendar

Monday	Tuesday	Wednesday	Thursday	Friday
3	4	5	6	7
Holiday Quest Closed	Swimming 1300 Walking Club 1300	Adopt A Park Chinook OR Swim Night Nicholas Sheran 6:30	Swimming 1300	Adopt A Park Chinook Quest Capture The Flag N.S Park
10	11	12	13	14
Deb's Computer Updates Jam Session Swimming 1300	Arts and Crafts First Class 10:00 Swimming 1300 Walking Club 1300	Adopt A Park Chinook QFF Lite First Class 1300 OR Henderson Lake Walk 6:30	Life Skills First Class 10:15 Swimming 1300 Holiday Bowl 1330	Adopt A Park Chinook
17	18	19	20	21
Computer Updates: Anne's Pod Jam Session Pride Movie Day 1300 Swimming 1300	Arts and Crafts Class 10:00 Swimming 1300 Walking Club 1300	Adopt A Park Chinook QFF Lite Class 1300 OR Board Game Night @ Day Program 7:30	Life Skills Class 10:15 Swimming 1300	IACC Olympics 11-1500 @ Henderson Picnic Shelter Adopt A Park Chinook
24	25	26	27	28
Computer Updates: Stu's Pod Jam Session Swimming 1300 Holiday Bowl 1330	Arts and Crafts Class 10:00 Swimming 1300 Walking Club 1300	Adopt A Park Chinook QFF Lite Class 1300 OR Games at N.S Park @ 6:30	Life Skills Class 10:15 CAP Birthday Cake 1230 Swimming 1300	Adopt A Park Chinook